



TEAMLEADER CUSTOMER SERVICE M/W/D)

Wir sind eine international tätige Firmengruppe, spezialisiert auf die Einfärbung und Veredelung von Kunststoffen und sind Europas größter Masterbatch Hersteller in Familienbesitz. Als unabhängiges, profitables Unternehmen möchten wir mit ausgewogenem sozialen und ökologischen Handeln nachhaltig wachsen. Dabei sehen wir unsere MitarbeiterInnen als wichtige Ressource und wollen zu einem der begehrtesten Arbeitgeber werden. Seien Sie Teil dieser Vision, wachsen Sie mit uns!



FARA GERA D'ADDA



FULLTIME



AS OF NOW

IHR VIELSEITIGES AUFGABENGEBIET:

- Coordination of an international team (Spanish, UK & Italian site)
- Source of information and competent contact for our national and international customers
- Solution-oriented customer care in collaboration with our application technology and field service
- Calculation of offer prices, creation and follow-up of offers
- Order processing incl. invoicing
- Interface management with supply chain and logistics as well as independent delivery date coordination
- Administration of customer data and dunning correspondence in collaboration with accounting
- Coordination of complaints processing
- Support for and Coordination with the Area Sales Teams

IHR PROFIL:

- Completed professional education and a minimum 5 years of relevant business experience in customer service/internal sales – ideally in an industrial international production company
- Fluency in Spanish, English and Italian (at least C1) is a must; every other language is an asset
- Experience in managing international teams is a must, experience in managing teams in different locations is an advantage
- Very good IT user knowledge, especially Office (Microsoft) and ERP systems
- A customer-oriented, assertive personality with an independent and solution-oriented way

of working

- Communication skills, ability to work in a team, reliability and flexibility

UNSER ANGEBOT:

- We offer you a long-term position in a well-established family business as well as a varied and challenging range of tasks with plenty of creative freedom.
- Become part of a dynamic, international team and grow together with us!
- Comprehensive training and continued education as well as attractive social benefits

RICHTEN SIE IHRE AUSSAGEKRÄFTIGE BEWERBUNG MIT IHREN GEHALTSVORSTELLUNGEN
BITTE AN:

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